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To our valued customers,

Recently one of our vendors, Enovation Controls, upgraded their PV380 from the R2 version to the R3. Thankfully, for most users, all form and function is the same. For those that load a program onto their controller, there are some changes that need to be made to the program to be compatible with the new R3 version.

The PV380-R2 configuration files will not work with the PV380-R3 models. The files will not show on screen when attempting to convert the standard configuration to the custom configuration. This is not an error with the configuration file.

If MurCal created the program, please reach out to us to get it updated. If your program was created by someone else, and they cannot help, feel free to reach out to us and we can take a look at it. There may be engineering fees associated with programs that were not originally created by MurCal.

For any other questions or concerns please contact MurCal using the email address or phone number below.

Thank you,

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